New York State Directory of Small Business Programs
Welcome

This directory is designed to help small businesses access valuable resources for business planning, operations and growth. Use the table of contents or follow the navigation bar at the top of the page to find the many resources listed in this guide.

"Our economy is driven by small businesses, which are started, developed and sustained by the hard working citizens of New York State. In order to continue to strengthen and diversify our economy, we are taking the necessary steps to ensure small business owners have access to the information and support they need to position themselves for future growth. The NYS Directory for Small Business Programs is an important tool to improve awareness, access and availability of state resources for small businesses."

Howard Zemsky, President and CEO of Empire State Development (ESD), Commissioner of the NYS Department of Economic Development
Connect to Environmental Improvement Resources in New York State, a comprehensive directory that provides additional information about environmental improvement resources. The Small Business and Environmental Improvement directories are linked. You can move between them by clicking on the cover image to the left or the underlined title above.

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NYS Agency Acronyms

Ag & Mkts ......................................................... Department of Agriculture and Markets
ABC or State Liquor Authority ........................................ Division of Alcoholic Beverage Control
Consumer ................................................................... Consumer Protection Board
CUNY ...................................................................... City University of New York
DEC ........................................................ Department of Environmental Conservation
DFS ................................................................. Department of Financial Services
DHCR ...................................................... Division of Housing and Community Renewal
DHR ........................................................................ Division of Human Rights
DMV .................................................................... Department of Motor Vehicles
DOH or Health .......................................................... Department of Health
DOL or Labor ............................................................ Department of Labor
DOS or State .................................................................... Department of State
DPS, Public Service Commission, PSC ......................................... Department of Public Service
EFC .............................................................. Environmental Facilities Corporation
ESD ....................................................................... Empire State Development
Gaming ...................................................................... Gaming Commission
MTA ............................................................. Metropolitan Transportation Authority
NYSERDA ......................................................... NYS Energy Research and Development Authority
NYSIF ............................................................................. NYS Insurance Fund
NYSTAR ......................................................... NYS Foundation for Science, Technology and Innovation
OCFS ..................................................................... Office of Children and Family Services
OGS ....................................................................... Office of General Services
OTDA ...................................................................... Office of Temporary and Disability Assistance
PSEG ................................................................. Public Services Enterprise Group
SUNY ..................................................................... State University of New York
T&F or Tax .................................................................... Department of Taxation and Finance
WCB or Workers’ Comp ................................................... Workers’ Compensation Board
Information Resources

STATEWIDE RESOURCES

Your Business: a downloadable guide to owning and operating a small business in New York State. Visit: [https://esd.ny.gov/sites/default/files/YourBiz_Jan2017_0.pdf](https://esd.ny.gov/sites/default/files/YourBiz_Jan2017_0.pdf)

Alternative Lenders Directory: A listing of local and statewide alternative lenders to small and minority and women businesses. [https://esd.ny.gov/lender-directory](https://esd.ny.gov/lender-directory)

New York Loves Small Business: Comprehensive information on starting and expanding a small business. Includes:
- Directory of Alternative Small Business Lending Programs
- Financial Assistance Programs
- Global & Export
- Minority and women
- Selling to government
- Technical assistance


Division of Minority and Women Business Development (DMWBD): Empire State Development’s DMWBD helps minority and women business enterprises (MWBEs) obtain:
- MWBE certification
- Contracting opportunities
- Technical assistance
- Financial resources
- Information about upcoming events

[https://esd.ny.gov/doing-business-ny/mwbe](https://esd.ny.gov/doing-business-ny/mwbe): (855) ESD-4MWB
Information Resources

**Business Services Web Portal:** NYS Department of Labor (DOL) provides links to information on employee/employer issues and programs that can benefit employers.
- Employee training and apprentice programs
- Workforce data
- Unemployment Insurance
- Tax incentives
- Alien (foreign worker) certifications

[www.labor.ny.gov](http://www.labor.ny.gov); (800)HIRE992 (800/447-3992). (S)

**New York Business Express:** Provides a streamline process of starting a business in New York State. Entrepreneurs and businesses can access to a comprehensive resource for starting, running, and growing a business in New York. NY Business Express helps users to quickly learn about and access what they need in one central location without a login. Visit: [https://www.businessexpress.ny.gov](https://www.businessexpress.ny.gov)

**Taxes/NYS Taxpayer Guidance Program:** Information and assistance to help taxpayers voluntarily comply with the tax law by providing accurate and timely forms, instructions and guidance. Visit: [www.tax.ny.gov/pubs_and_bulls](http://www.tax.ny.gov/pubs_and_bulls); or call (800)972-1233 (instate) or (518)485-6800. (S)

**NY State of Health's Small Business Marketplace:** The Small Business Marketplace can make it simple and easy for you to offer affordable, high quality health and dental insurance coverage for your employers. You can compare multiple plans and carriers online, and enrollment is streamlined and convenient for you. Billing is consolidate so you pay only one monthly bill. To learn more about the Marketplace, visit: [https://info.nystateofhealth.ny.gov/smallbusinessOverview](http://https://info.nystateofhealth.ny.gov/smallbusinessOverview), or call 1(855)355-5777.

**Child Health Plus:** Child Health Plus (CHPlus) Provides insurance coverage through health plans for uninsured children up to 400% of federal poverty level. Visit: [www.health.ny.gov/health_care/child_health_plus](http://www.health.ny.gov/health_care/child_health_plus), or call (800)698-4543.

**Healthy NY:** Available at: [http://www.dfs.ny.gov/healthy.ny/hny_how.htm](http://www.dfs.ny.gov/healthy.ny/hny_how.htm). (S)
Information Resources

Property Casualty Insurance – A Small Business Guide: Available at www.dfs.ny.gov/consumer/smallbus/pcsmbus.pdf (S)


Labor Market Information: Extensive statistical information on New York’s labor market, including contact information for regional labor market analysts. Visit: www.labor.ny.gov/stats/index.shtm; or call (518)457-2919. (S)

Work Pays NY: Information, flyers and other materials to help promote public work support programs for low-income employees. Available at http://otda.ny.gov/resources/for-business/. (S)

NYS Data Center: Census, economic and demographic data. Visit: www.labor.ny.gov/nys-data-center/index.shtm. (S)

Consumer Protection: Information on consumer products that are recalled. Visit: http://www.dos.ny.gov/consumerprotection/; or call (518)474-3514. (S)

Data Breach Reporting Form and Compliance Guidance for Businesses: Information for any business that holds personal information from clients, employees, customers, etc. Call (518)474-8583 or visit: http://www.dos.ny.gov/consumerprotection/security_breach/data_security_breach.htm; (S)


Information Resources

REGIONAL RESOURCES

New York City (NYC) Business Web Portal: A comprehensive web portal for opening or expanding a business in New York City.

- Support for businesses
- Permits, licenses and regulations
- Taxes and payments
- Financing and incentives
- Contracting with NYC
- Employer information
- NYC business environment
- Infrastructure resources

www.nyc.gov/business (S)

Some regionally based programs are also listed at Funding Incentives and Workforce Recruitment, Development and Benefits.

ADDITIONAL RESOURCES

BusinessUSA: A wide-range of business-related information and resources from the U.S. Federal Government.
Visit: https://business.usa.gov/
Technical Assistance

COMPREHENSIVE TECHNICAL ASSISTANCE

Small Business Liaison: Technical assistance and referrals to state programs for starting and expanding a small business. E-mail nylovessmbiz@esd.ny.gov; or call (800)782-8369 or (212)803-3149. (S)

Empire State Development (ESD) Regional Offices: Comprehensive assistance to businesses expanding or relocating in the state. The ESD Regional Office staff will help you access state and local economic development resources. To find an ESD Regional Office near you, visit: https://esd.ny.gov/regions; or call (800)STATE NY.

Entrepreneurial Assistance Program (EAP): Instruction, training and technical assistance to new and very small businesses through 24 EAP Centers throughout NYS. To find an EAP Center near you, visit: https://esd.ny.gov/entrepreneurial-assistance-program; or call (212)803-3234. (S)

Small Business Development Centers (SBDC): Individual business counseling, research network library, workshops, seminars and on-line classes for entrepreneurs who want to start a business, improve the performance of an existing business or learn about government procurement. Services are provided through a network of 24 regional centers and are free of charge or minimally priced. Visit: www.nyssbdc.org. (S)

Business Mentor NY: Need help growing your business? Join https://businessmentor.ny.gov/ to access free business mentors – from lawyers and accountants to seasoned small business owners and marketing experts! E-mail support@businessmentor.ny.gov to learn more.

ENVIRONMENTAL

Small Business Environmental Ombudsman (SBEO): Provides guidance on which environmental permits are needed, when to obtain them, and the rights and responsibilities of businesses once a permit or registration is issued; as well as referrals for technical and financing services at the local, state and federal levels. SBEO offers assistance investigating and resolving complaints between small businesses and state and/or local authorities. All SBEO services are free and confidential. Visit: https://esd.ny.gov/businessprograms/sbeo.html and click on “permitting and compliance assistance”; email environment@esd.ny.gov; or call (877)247-2329. (S)
Technical Assistance

ENVIRONMENTAL (CONTINUED)

Small Business Environmental Assistance Program (SBEAP): Helps small businesses comply with federal and state environmental regulations. Free, confidential services include air permitting, evaluation of emission control technologies, pollution prevention opportunities, and compliance with waste storage, handling and disposal requirements. On-site environmental audits are also available. Visit: http://www.efc.ny.gov/SBEAP; e-mail SBEAP@efc.ny.gov; or call (800)780-7227 (instate) or (518)402-7396. (S)

Brownfield Redevelopment: Technical assistance to facilitate the remediation and redevelopment of brownfields. www.esd.ny.gov/BusinessPrograms/BrownfieldCleanup.html; 800)STATE NY. (S)

For additional detailed information about Environmental Improvement Resources, visit our companion directory, Environmental Improvement Resources for Businesses in New York State which is available on the internet. If you do not have open access to the internet, e-mail environment@esd.ny.gov; or call 518)292-5340 to request a copy.

HUMAN RIGHTS

Human Rights: NYS Division of Human Rights will advocate on behalf of business that may have experienced discrimination. Visit: www.dhr.ny.gov; or call (888)392-3644, (718)741-8400 or TDD (718)741-8300. (S)

MINORITY AND WOMEN BUSINESS

Division of Minority and Women Business Development (DMWBD):

Empire State Development’s DMWBD helps minority and women-owned business enterprises (MWBEs) obtain:

- MWBE certification
- Contracting opportunities
- Technical assistance

https://esd.ny.gov/doing-business-ny/mwbe; email mwbecertification@esd.ny.gov or call (855) ESD-4MWB (S)
Technical Assistance

MINORITY AND WOMEN BUSINESS (CONTINUED)

Small Business Liaison: Provides technical assistance and referral to Latino small businesses. Call (212)803-3149. (S)

Other programs for Minority and Women Business Enterprises are available at Funding Incentives and Government Contracts/Market Expansion.

WORKFORCE

Workers’ Compensation Advocate for Business: Assistance to individual businesses with issues regarding their coverage, understanding their rate classifications and compliance with workers’ compensation law. Visit: www.wcb.ny.gov/content/main/Employers/busadv.jsp; email advocatebusiness@wcb.ny.gov; or call (877)632-4996 or (518)486-3331. (S)

For more information on workforce development, visit Information Resources or Workforce Recruitment, Development and Benefits.

ADDITIONAL TECHNICAL ASSISTANCE RESOURCES

Industry Specific Programs (for Cable & Telecommunications, Manufacturing and Tech-Based, and Motion Picture and TV).

Government Contracts/Market Expansion (for Government Contracts and Exporting).
Funding Incentives

General Business Financing includes programs that offer fixed asset and working capital financing for a wide variety of businesses. Listings for specialized financing includes employer incentives, programs for environmental improvements and green product development/manufacturing, and programs for minority, women, and disadvantaged businesses.

Additional financing programs can be found at Industry Specific Programs.

**GENERAL BUSINESS FINANCING**

**Alternative Lenders Directory:** A listing of local and statewide alternative lenders to small and minority and women businesses. [https://esd.ny.gov/lender-directory](https://esd.ny.gov/lender-directory) (S-with conditions)

**Appalachian Regional Commission (ARC):** Assistance for economic development projects in fourteen counties in NY’s Southern Tier (Allegany, Broome, Cattaraugus, Chautauqua, Chemung, Chenango, Cortland, Delaware, Otsego, Schoharie, Schuyler, Steuben, Tioga, and Tompkins counties). For more information, contact the ARC Local Development Districts (LDDs) in your area. Visit: [www.dos.ny.gov/lg/ARC/index.html](http://www.dos.ny.gov/lg/ARC/index.html).

**Job Development Authority (JDA) Direct Loan Program:** provides Direct Loans for the growth of manufacturing and other eligible businesses within New York State by assisting in financing a portion of the cost of acquiring and renovating existing buildings or constructing new buildings (“Real Estate” projects) or for purchasing machinery and equipment (“M&E” projects). Funds to make Loans are derived from the sale of State-guaranteed bonds. Visit: [www.esd.ny.gov/BusinessPrograms/JDADirectLoanProgram.html](http://www.esd.ny.gov/BusinessPrograms/JDADirectLoanProgram.html).

**Linked Deposit Program:** Interest rate reductions of 2% or more on loans from commercial banks, savings banks, savings and loans, farm credit bureaus and NY Business Development Corporation. Apply through your commercial lender or contact an ESD Regional Office for more information. Visit: [www.esd.ny.gov/BusinessPrograms/LinkedDeposit.html](http://www.esd.ny.gov/BusinessPrograms/LinkedDeposit.html); or call (800)STATE NY.
Funding Incentives

GENERAL BUSINESS FINANCING (CONTINUED)

Metropolitan Economic Revitalization Fund (MERF): Provides loans to businesses or governments investing in projects that retain or create a significant number of private-sector jobs in economically distressed areas within the geographic area known as the NEW YORK portion of the service area of the Port Authority of New York and New Jersey. These areas include New York City and parts of Nassau, Westchester and Rockland counties. For more information, visit: www.esd.ny.gov/BusinessPrograms/MERF.html

New York State Community Development Block Grant (NYS CDBG) Small Business Program: Funding for eligible applicants (generally municipalities with a population under 50,000 and counties under 200,000) for small business assistance and to conduct microenterprise programs. For more information, contact your municipality or visit: http://www.nyshcr.org/Programs/NYS-CDBG/. (S)

New York Healthy Food & Healthy Communities Fund: is a $30 million statewide program created to provide grants and loans for food markets in those communities. By providing financing to supermarket and grocery operators, the program will increase the availability of nutritious food choices for the 1.7 million New Yorkers who lack access to stores with healthy food options. For more information on the Low Income Investment Fund, visit: www.liifund.org/programs/healthy-food; or email nyhealthyfood@liifund.org.

Small Business Administration (SBA): The U.S. Small Business Administration provides assistance to small businesses in the form of loans, investment partnerships and bonding. For more information, please visit: www.sba.gov or call (800)827-5722.

Surety Bond Assistance Program: A newly activated program that provides financial and credit assistance, as well as training and technical support to help small business or Minority–and-Women-Owned Business Enterprises (MWBEs) secure surety bonds for New York State government contracts. An application may be submitted by a contractor or surety broker/agent at the time a Bid bond or a Payment/Performance bond is required on a New York State agency contract. For more information, visit: https://esd.ny.gov/new-york-state-surety-bond-assistance-program.

Tax Credits and Incentives: To provide New York State businesses with a competitive edge, there are all forms of tax incentives, business incentives and tax credits in New York State, all designed to benefit small or expanding businesses as well as film and TV production companies. Visit https://esd.ny.gov/doing-business-ny/tax-based-incentives or contact your ESD Regional Office for details. Regional offices are listed at https://esd.ny.gov/regions or call 800/STATE NY.
**Funding Incentives**

**EMPLOYER INCENTIVES**

**Wage Subsidy and Transitional Employment Programs**: Provides financial incentives to firms that hire job seekers on public assistance. Visit: [http://otda.ny.gov/resources/accountability/2012-2013-WSP.asp](http://otda.ny.gov/resources/accountability/2012-2013-WSP.asp); or email jobs@otda.ny.gov.

**ENVIRONMENTAL IMPROVEMENTS/ENERGY USE REDUCTION**

**Energize NY Finance**: Advantageous Property Assessed Clean Energy (PACE) financing available, depending on your location, for energy efficiency improvements (high efficiency heating and cooling, lighting, insulation, etc.) and renewable energy projects (e.g., solar, wind, geothermal). Low interest rates and payback terms of up to 20 years provide for lower annual payments and greater affordability. PACE financing is structured to be cash flow positive from inception. Energize NY Finance is supported by NYSERDA. Visit Energize NY Finance at [http://commercial.energizeny.org](http://commercial.energizeny.org) or call (914)302-7300.

**Flexible Technical Assistance (FlexTech) Program**: Shares the cost to produce an objective, site-specific, and targeted energy study on how best to implement clean energy and/or energy efficiency technologies. Visit: [https://www.nyserda.ny.gov/All-Programs/Programs/FlexTech-Program](https://www.nyserda.ny.gov/All-Programs/Programs/FlexTech-Program)

**Industrial and Process Efficiency Program**: Provides data center and manufacturing customers with performance-based incentives for energy efficient improvements to processes, support systems, and facilities. Delivers electric and natural gas energy efficient solutions that increase productivity, product quality and business’ bottom line. Visit: [http://www.nyserda.ny.gov/All-Programs/Programs/Industrial-and-Process-Efficiency](http://www.nyserda.ny.gov/All-Programs/Programs/Industrial-and-Process-Efficiency); or call (866)NYSERDA (697-3732). (S)

**Commercial New Construction Program**: Offers customers a way to affect a permanent transformation in the way new and substantially renovated buildings are designed and constructed. For program deadlines or information visit: [https://www.nyserda.ny.gov/all-programs/programs/new-construction-program](https://www.nyserda.ny.gov/all-programs/programs/new-construction-program); call (866)NYSERDA or (518)862-1090. (S)

**Renewable Portfolio Standard Customer-Sited Tier Fuel Cell Program (PON 2157)**: Offers financial incentives to support the purchase, installation and operation of continuous duty fuel cell systems in New York State. For program deadlines or more information visit: [https://www.nyserda.ny.gov/Funding-Opportunities/Closed-Funding-Opportunities/PON-2157-Renewable-Portfolio-Standard-Customer-Sited-Tier-Fuel-Cell-Program-small](https://www.nyserda.ny.gov/Funding-Opportunities/Closed-Funding-Opportunities/PON-2157-Renewable-Portfolio-Standard-Customer-Sited-Tier-Fuel-Cell-Program-small); or call (866) NYSERDA (697-3732). (S)

**NY-Sun Financial Incentives (PON 2112)**: NYSERDA provides cash incentives for the installation by Eligible Installers of new grid-connected Solar Electric or Photovoltaic systems. For program deadlines or more information, visit: [www.nyserda.ny.gov/Funding-Opportunities/Current-Funding-Opportunities/PON-2112-Solar-PV-Program-Financial-Incentives.aspx](http://www.nyserda.ny.gov/Funding-Opportunities/Current-Funding-Opportunities/PON-2112-Solar-PV-Program-Financial-Incentives.aspx); or call (866)NYSERDA (697-3732). (S)
Funding Incentives

ENVIRONMENTAL IMPROVEMENTS/ENERGY USE REDUCTION (CONTINUED)

Solar Thermal Incentive Program (PON 2149*): NYSERDA requests applications from qualified Solar Thermal (ST) installers for eligibility in a financial incentive program for approved Solar Thermal systems installed for eligible New York State customers. For program deadlines or more information, visit: https://www.nyserda.ny.gov/Funding-Opportunities/Closed-Funding-Opportunities/PON-2149-Solar-Thermal-Incentive-Program; or call (866)NYSERDA (697-3732). (S)

Energy Efficiency: Financial and technical assistance for electric and gas efficiency. Programs are available through local utilities throughout New York State. Visit: http://www3.dps.ny.gov/W/askpsc.nsf/All/6B4C4478CC70336985257FEF005F1C88?OpenDocument; email web.questions@dps.ny.gov; or call (800)342-3377. (S)


*NYSERDA’s funding programs are updated on a continual basis. Please refer to NYSERDA’s website at www.nyserda.ny.gov for up-to-date funding opportunities.

ENVIRONMENTAL IMPROVEMENTS/POLLUTION PREVENTION, WASTE REDUCTION AND RECYCLING

Clean Vessel Assistance Program (CVAP): Established to improve water quality in New York’s navigable waterways. Grants to manage facilities for pump-out and dump stations for sewage from recreational marine vessels. Visit: https://www.efc.ny.gov/Default.aspx?tabid=131; email cvap@efc.ny.gov; or call (518)486-9267. (S)

Industrial Finance Program (IFP): Low interest loan program for eligible environmental improvement and management projects (including compliance) that are generally over $2 million. Loans are capitalized through tax-exempt bonds. Funds can be used for solid waste management, resource recovery, sewage treatment, drinking water supply and industrial hazardous waste facilities, as well as brownfield site remediation capital costs. Visit: https://www.efc.ny.gov/Default.aspx?tabid=135; email info@efc.ny.gov; or call (518)402-6924. (S)

*NYSERDA’s funding programs are updated on a continual basis. Please refer to NYSERDA’s website at www.nyserda.ny.gov for up-to-date funding opportunities.

ENVIRONMENTAL IMPROVEMENTS/GREEN PRODUCTS

For additional detailed information about Environmental Improvement Resources, visit our companion directory, Environmental Improvement Resources for Businesses in New York State which is available on the internet, or e-mail environment@esd.ny.gov; or call (518)292-5340 to request a copy.
Funding Incentives

**MINORITY, WOMEN AND DISADVANTAGED BUSINESS**

**Bridge to Success**: Provides qualified Minority and Women Business Enterprises (MWBEs) with the short-term financing they need to secure contracting opportunities. Visit: [https://esd.ny.gov/bridge-success-loan-program](https://esd.ny.gov/bridge-success-loan-program) for more information.

**Minority- and Woman-Owned Business Investment Fund**: A seed to early-stage equity fund with up to $2 million to support innovation, job creation, and high-growth entrepreneurship throughout New York State. The Fund’s objective is to invest in early-stage NYS certified Minority-Owned Business Enterprises ("MBEs") and Women-Owned Business Enterprises ("WBEs"); and Minority- and Women-Owned Business Enterprises ("MWBEs") that are in emerging technologies and have a proprietary or differentiated product or service. Visit: [https://www.esd.ny.gov/minority-and-women-owned-business-investment-fund](https://www.esd.ny.gov/minority-and-women-owned-business-investment-fund); email: MWBEInvestmentFund@esd.ny.gov.

**Self-Employment Program**: Consultation and financial support for legally blind individuals who wish to start their own small business. All candidates must be referred through the Commission for the Blind and Visually Handicapped Vocational Rehabilitation Program. Contact Sharon.Flom@ocfs.ny.gov; or call (518) 474-7807. (S)

**Transportation Capital Assistance Program for MWBE Contractors**: Provides government contractor working capital loans to small business enterprises and NYS-certified minority and women-owned business enterprises (MWBEs) or who are subcontractors of contractors having transportation-related contracts with NYSDOT. For more information, contact LaTonya Tinsley at the New York State Department of Transportation, call (518) 457-1129 or visit: [www.esd.ny.gov/BusinessPrograms/TransportationCapitalAssistance.html](http://www.esd.ny.gov/BusinessPrograms/TransportationCapitalAssistance.html).
Funding Incentives

TAX INCENTIVES

Business Expansion or Relocation Tax Incentives: There are a variety of incentives for companies expanding or relocating in the Empire State. Visit: https://esd.ny.gov/doing-business-ny/tax-based-incentives for a list of those incentives or call (800)STATE-NY. (S)

Empowerment Zones (EZ): Financial assistance for businesses in designated geographic areas of Upper Manhattan and the South Bronx. For general program information, visit: https://esd.ny.gov/new-york-empowerment-zone-program or call (212)803-3240. For specific programs for Upper Manhattan, visit: www.umez.org or call (212)410-0030; and call (718)590-6252 for the Bronx. (S)

New York State Governor’s Office of Motion Picture & Television Development: Tax credits for film, television and commercial production. Visit: https://esd.ny.gov/industries/tv-and-film; email nyfilm@esd.ny.gov; or call (212)803-2330. (S)

Workers with Disabilities Employment Tax Credit (WETC): A NYS tax credit of up to $2,100 for each individual hired. WETC is New York State’s initiative to assist the disabled in securing employment. Visit: https://www.labor.ny.gov/businessservices/EDSU/EDSU%20WETC.shtm; or call (888)4 NYSDOL (888/469-7365) or (518)457-9000. (S)

Work Opportunity Tax Credit (WOTC): A federal tax credit for hiring individuals who qualify as a member of a target group. Target groups include veterans, ex-felons, food stamp recipients ages 18 to 39, vocational rehabilitation referrals and certain residents of Empowerment Zones. Visit: https://www.labor.ny.gov/businessservices/EDSU/EDSU%20WOTC.shtm or call (888)4-NYSDOL (888/469-7365) or (518)457-9000. (S)

ADDITIONAL FINANCIAL ASSISTANCE RESOURCES

Industry Specific Programs (for Agriculture and Manufacturing and Tech-Based)

Government Contracts/ Market Expansion (for Exporting)
Industry Specific Programs

AGRICULTURE

New Farmers Grant Fund: Provides grants to support beginning farmers who have chosen farming as a career and who materially and substantially participate in the production of an agricultural product on their farm. Visit: [https://esd.ny.gov/new-farmers-grant-fund-program](https://esd.ny.gov/new-farmers-grant-fund-program); or email [nyfarmfund@esd.ny.gov](mailto:nyfarmfund@esd.ny.gov).

Other programs for agricultural businesses are available at Workforce Recruitment, Development and Benefits, Government Contracting/Market Expansion and Mandated State Filings.

PROGRAMS FOR FARMS AND BUSINESSES

Programs, services and funding to assist agriculture businesses. Visit: [http://www/agriculture.ny.gov/Programs.html](http://www/agriculture.ny.gov/Programs.html); or call (800)554-4501

CABLE AND TELECOMMUNICATIONS

Cable Municipal Assistance: Provides guidance on federal and state laws and regulations governing cable television. Visit: [www.dps.ny.gov/CableMuniAssistSection.htm](http://www.dps.ny.gov/CableMuniAssistSection.htm); or call (518)474-2213. (S)


Utilities, Telecommunications and Cable Assistance: Assistance with complaints, consumer protections, utility service inquiries, coordination of telecommunication service migration to another carrier, dispute resolution, tariff matters and more. Visit: [http://www.dps.ny.gov](http://www.dps.ny.gov); email [web.questions@dps.ny.gov](mailto:web.questions@dps.ny.gov); or call (800)342-3377. (S)

CONSTRUCTION

Office of General Services (OGS) Design and Construction Group: Provides a complete directory of certified Minority and Women Business Enterprise (MWBE) for utilization as subcontractors and suppliers for NYS government building construction contracts. Visit: [www.ogs.ny.gov/BU/DC](http://www.ogs.ny.gov/BU/DC); or call (877)OGS-PLAN (647-7526). (S)

For more information on Government Contracts, visit Government Contracts/Market Expansion.
Industry Specific Programs

DESIGN

NYDesigns: is a program of the City University of New York (CUNY) at LaGuardia Community College that catalyzes growth for small businesses and entrepreneurs in the design, fabrication, technology and maker spaces. It provides business incubation, fabrication, and advocacy. Visit www.nydesigns.org; or call 718/663-8400 (S)

INSURANCE

Insurance Information and Enforcement System (IIES): Provides updates from the NYS Department of Motor Vehicles (DMV) to the insurance industry. IIES significantly affects how transaction information about liability insurance policies is communicated between business partners (industry to DMV and DMV to industry). Visit: www.dmv.ny.gov/iies.htm; email iies@dmv.ny.gov; or call (518)402-2130. (S)

MANUFACTURING AND TECH-BASED/TECHNICAL, R&D, AND PARTNERSHIP OPPORTUNITIES

Centers for Advanced Technology (CATs): CATs specialize in specific technologies, and use State funds to partner with companies with applied research and development, product development and technical challenges. Visit: https://esd.ny.gov/centers-advanced-technology; email NYSTARSupport@esd.ny.gov; or call (518)292-5700.

Centers of Excellence: Foster collaboration between the academic research community and the business sector to develop and commercialize new products and technologies, to promote critical private sector investment in emerging high-technology fields in New York State, and to create and expand technology-related businesses and employment. Visit: https://www.esd.ny.gov/centers-excellence; email NYSTARSupport@esd.ny.gov; or call (518)292-5700.

High Performance Computing Program (HPC): Provides small businesses access to the world's fastest supercomputers for advanced simulations, modeling and development aimed at improving their operations. The supercomputers are located at Rensselaer Polytechnic Institute and Stony Brook/Brookhaven National Lab facilities. Visit: https://esd.ny.gov/new-york-state-high-performance-computing-program; email NYSTARSupport@esd.ny.gov; or call (518)292-5700. (S)
Industry Specific Programs

MANUFACTURING AND TECH-BASED/TECHNICAL, R&D, AND PARTNERSHIP OPPORTUNITIES (CONTINUED)

New York State Pollution Prevention Institute (NYS P2I): NYS P2I and its partners—Clarkson University, University of Buffalo, Rensselaer Polytechnic Institute and the 10 RTDCs statewide—assist businesses with technology transfer and scale-up, including the identification of pollution prevention opportunities and process and product designs. Programs are customized. Professional training and workshops on such topics as lean manufacturing, surface cleaning, and emerging international regulations are also available. Visit: www.nysp2i.rit.edu.

New York Manufacturing Extension Partnership: A network of organizations that provide growth and innovation services to small and mid-sized manufacturers in every corner of the state to help them create and retain jobs, increase profits, and save time and money. Visit: https://esd.ny.gov/new-york-manufacturing-extension-partnership; email NYSTARSupport@esd.ny.gov; or call (518)292-5700. (S)

SustainableWorksNYC: To help accelerate emerging companies in the sustainability sector and support commercialization and entry of clean energy technologies into NYC markets. SustainableWorks brings together academia, government partnership potential, private industry and skill training programs. Visit: http://www.cuny.edu/about/resources/sustainability.html. (S)

New York State Certified Business Incubator and Innovation Hot Spots: Ten Innovation Hot Spots—one for each of New York’s economic development regions—and nineteen Certified Business Incubators, provide expanded services and reach a greater number of early stage companies. Individual designees generally provide: physical space; shared administrative staff; access to capital; coaching; mentoring; networking connections; prototype development; and access to other technical services, visit: https://esd.ny.gov/certified-business-incubator; email NYSTARSupport@esd.ny.gov; or call (518)292-5700. (S)

New York State Science and Technology Law Center (NYSSTLC): Advises research centers and small and start-up companies on technology-related legal issues and provides intellectual property reviews to assess the commercial and licensing potential of new technologies. Apply directly to NYSSTLC or through NYSTAR. Visit: http://nysstlc.syr.edu; or call (518)292-5700. (S)
Industry Specific Programs

MANUFACTURING AND TECH-BASED/FUNDING

**Flexible Technical Assistance (FlexTech) Program**: Shares the cost to produce an objective, site-specific, and targeted energy study on how best to implement clean energy and/or energy efficiency technologies. Visit: [https://www.nyserda.ny.gov/All-Programs/Programs/FlexTech-Program](https://www.nyserda.ny.gov/All-Programs/Programs/FlexTech-Program)

**Industrial and Process Efficiency Program (IPE)**: Provides data center and manufacturing customers with performance-based incentives for energy efficient improvements to processes, support systems, and facilities. Delivers electric and natural gas energy efficient solutions that increase productivity, product quality and business’ bottom line. Visit: [https://www.nyserda.ny.gov/All-Programs/Programs/Industrial-and-Process-Efficiency](https://www.nyserda.ny.gov/All-Programs/Programs/Industrial-and-Process-Efficiency) or call (866)NYSERDA (697-3732). (S)

*NYSERDA’s funding programs are updated on a continual basis. Please refer to NYSERDA’s website at www.nyserda.ny.gov for up-to-date funding opportunities.*

**Innovate NY Fund**: A seed stage business equity fund with up to $45 million to support innovation, job creation, and high growth entrepreneurship throughout the state. The investment entities were competitively selected to invest in technology companies and other high growth firms throughout New York State. For more information, Visit: [https://www.esd.ny.gov/innovate-ny-fund](https://www.esd.ny.gov/innovate-ny-fund)

**Innovation Technology Commercialization Investment Fund**: A pre-seed stage equity fund with up to $8 million pool of capital focused on pre-seed stage companies across New York State. This fund operates through a fund-of-funds structure to provide critical pre-seed funding to incentivize commercialization and new business formation, facilitating the transition of ideas and research into marketable products. For more information, Visit: [https://esd.ny.gov/innovation-technology-commercialization-fund](https://esd.ny.gov/innovation-technology-commercialization-fund)
Industry Specific Programs

MANUFACTURING AND TECH-BASED/FUNDING (CONTINUED)

Minority- and Woman-Owned Business Investment Fund: A seed to early-stage equity fund with up to $2 million to support innovation, job creation, and high-growth entrepreneurship throughout New York State. The Fund's objective is to invest in early-stage NYS certified Minority-Owned Business Enterprises ("MBEs") and Women-Owned Business Enterprises ("WBEs"); and Minority- and Women-Owned Business Enterprises ("MWBEs") that are in emerging technologies and have a proprietary or differentiated product or service. Visit: https://www.esd.ny.gov/minority-and-women-owned-business-investment-fund; email: MWBEInvestmentFund@esd.ny.gov.

New York State Innovation Venture Capital Fund (NYSIVC Fund): A seed and early-stage venture capital fund with $100 million to support and attract new high-growth businesses. The NYSIVC Fund provides critical funding to promote the commercialization of new technologies, incentivize economic growth, and encourage job creation across New York State. Visit: https://esd.ny.gov/innovation-venture-capital-fund.

MOTION PICTURE AND TELEVISION

New York State Governor's Office of Motion Picture & Television Development: Assistance to film production companies including scouting, research, location images and working with local officials. Visit: https://esd.ny.gov/industries/tv-and-film; email nyfilm@esd.ny.gov; or call (212)803-2330. (S)

For information on other financial assistance programs for a wide variety of businesses, visit: Funding Incentives.
Workforce Recruitment, Development and Benefits

RECRUITING AND TRAINING EMPLOYEES

Recruitment Services: DOL business service teams coordinate employee recruitment to meet employment needs of businesses. Visit: http://labor.ny.gov/businessservices/lookforworkers/lookingforworkersIndex.shtm; or call (888)469-7365 or (518)457-9000. (S)

Agricultural Workforce Certification Program (AWCP): Assists New York farmers with the recruitment, training and placement of agricultural employees. Visit: www.agriculture.ny.gov/AP/AWCP.html; or call (800)554-4501. (S)

Career Fairs/Job Fairs: Coordinate career fairs that offer businesses and educational training providers an opportunity to interact with potential job seekers. Visit: www.labor.ny.gov/careerservices/findajob/JobFairRecruitmentsIndex.shtm; or call (888)469-7365 or (518)457-9000. (S)

Employee Screening Service: Based upon an employer’s business requirements, NY Jobs Program will screen, interview and refer qualified candidates that are low-income individuals seeking employment. Visit: http://otda.ny.gov/resources/for-business/jobsprogram.asp; or find your local Jobs Program Coordinator today at http://otda.ny.gov/resources/for-business/map.asp. (S)

Employee Training: State University of New York (SUNY) has 64 campuses throughout the state, and will work with businesses to develop customized employee training programs. Visit: www.suny.edu/student/campuses_map.cfm for a map of campus locations and campus contact information. (S)

Renewable Energy Training: Training centers across the state have received funding from NYSERDA to conduct classes on various renewable energy technologies (photovoltaics, solar thermal, wind, anaerobic digestion, geothermal, fuel cells). For program deadlines or more information call (866)NYSERDA (697-3732) or visit: https://www.nyserda.ny.gov/All-Programs/Programs/Clean-Energy-Workforce-Development/Renewable-Energy-Training.

*NYSERDA’s funding programs are updated on a continual basis. Visit www.nyserda.ny.gov for funding opportunities.

Shared Work: Allows employers to avoid layoffs by reducing the hours of their workforce and have employees collect Unemployment Insurance (UI). Employees continue to get full fringe benefits with reduced salary, and partial UI benefits to replace wages. Visit: www.labor.ny.gov/ui/dande/sharedwork1.shtm; or call (888)469-7365 or (518)457-9000. (S)

Workplace Health and Safety: The Division of Safety and Health (DOSH) is one of three divisions within the Worker Protection Bureau that makes keeping New York’s workforce safe their number one priority. The DOSH umbrella of protection includes 10 Programs and a Licensing and Certification Unit. The DOSH offers safety and health information and assistance to employers and employees. Visit: https://labor.ny.gov/workerprotection/safetyhealth/DOSH_INDEX.shtm
Workforce Recruitment, Development and Benefits

EMPLOYEE BENEFITS/WORKER SUPPORT SERVICES

NY State of Health's Small Business Marketplace: The Small Business Marketplace can make it simple and easy for you to offer affordable, high quality health and dental insurance coverage for your employees. You can complete multiple plans and carriers online, and enrollment is streamlined and convenient for you. Billing is consolidated so you pay only one monthly bill. Visit: https://info.nystateofhealth.ny.gov/SmallBusinessOverview, or call (855)355-5777.

NY State of Health's Individual Marketplace: If an employer does not offer coverage, employees can use NY State of Health's individual Marketplace to enroll in affordable, high quality health and dental insurance coverage for themselves and their families. Visit: https://nystateofhealth.ny.gov, or call (855)355-5777.

Child Health Plus (CHPlus): Provides insurance coverage through health plans for uninsured children up to 400% of federal poverty level. Visit: www.health.ny.gov/health_care/child_health_plus; or call (800)698-4543. (S)

Elderly Pharmaceutical Insurance Coverage (EPIC): Provides prescription drug coverage to seniors who meet age and income eligibility requirements. For more information, visit: www.health.ny.gov/health_care/epic; or call the First Health Services Corporation at (800)332-3742. (S)

NYS Occupational Health Clinic Network (OHCN): A network of seven occupational health clinics, available to all workers, retirees and residents of NYS (one clinic specializes in farm worker health and safety). No worker is turned away because of an inability to pay and the OHCN clinics can bill directly to most major health insurance carriers. Visit: https://www.health.ny.gov/environmental/workplace/clinic_network.htm; or email boh@health.ny.gov; or call (518)402-7900. (S)

Workers’ Compensation (WC) and NYS Disability (DBL) Insurance Plans: WC and DBL plans are offered by NYS Insurance Fund (NYSIF) for all businesses. The mission of NYSIF is to drive down the cost of WC and DBL insurance in NYS. NYSIF is a full service insurer providing claims management, risk management, and related legal services. Visit: www.nysif.com; email pblinfo@nysif.com; or call (888)875-5790.

Work Pays NY: A variety of assistance programs that may provide valuable benefits to your employees and help your bottom line in reducing turnover and training costs. Includes food and nutrition benefits, Home Energy Assistance and Earned Income Tax Credits for low-to-moderate income New Yorkers. Visit: https://otda.ny.gov/resources/for-business; or email jobs@otda.ny.gov. (S)

Additional Workforce Recruitment, Development and Benefit information is available at Information Resources, Technical Assistance, and Funding Incentives.
Government Contracts/Market Expansion

**GOVERNMENT CONTRACTS**


**NYS Contract Reporter:** An online publication listing NYS bid opportunities for goods and services. Basic access is free. View the Contract Reporter at [https://www.nyscr.ny.gov](https://www.nyscr.ny.gov). (S)

**Minority and Women Business Certification:** Certifies Minority and Women Business Enterprise (MWBE) firms for State contracting and publishes an online directory of certified MWBEs. Apply online at [https://esd.ny.gov/mwbe-new-certification](https://esd.ny.gov/mwbe-new-certification); search the directory at [https://ny.newnycontracts.com/](https://ny.newnycontracts.com/).

**NYS Procurement Information:** General information on the NYS government procurement process, how a business can prepare to enter this marketplace, and referrals to other resources. Visit: [https://esd.ny.gov/procurement-assistance-program](https://esd.ny.gov/procurement-assistance-program); or call (518)292-5266. (S)

**Selling to NYS:** Assistance to businesses seeking to market products and services to NYS governmental entities. Visit: [www.ogs.ny.gov/BU/PC](http://www.ogs.ny.gov/BU/PC); email [customer.services@ogs.ny.gov](mailto:customer.services@ogs.ny.gov); or call (518)474-6717. (S)

**Regional Procurement Technical Assistance Centers (PTAC):** Provides assistance to access state, local and federal government bid opportunities. A list of PTACs is at [http://www.aptac-us.org/find-a-ptac](http://www.aptac-us.org/find-a-ptac). (S)

**Procurement Opportunities with Metropolitan Transportation Authority (MTA) Agencies:** Procurement and certification sessions are for Minority, Women and Disadvantaged Business Enterprises (M/W/DBEs) to meet MTA procurement representatives and prime contractors to assist in becoming certified and accessing subcontracting opportunities, also to provide prospective minority firms with an overview of the Federal DBE Certification process. Visit: [www.mta.info/mta/procurement](http://www.mta.info/mta/procurement); or call (646)376-0123 (S)

**Small Business Transportation Resource Center (SBTRC):** Counseling to small businesses seeking to sell products and services for US DOT projects. Emphasis on minority, women and disadvantaged businesses. Visit: [http://www.laguardia.edu/sbtrc/](http://www.laguardia.edu/sbtrc/); or call (718)482-5941. (S)
Government Contracts/Market Expansion

GOVERNMENT CONTRACTS (CONTINUED)

New York State Centralized Contracts: Available at www.ogs.ny.gov/BU/PC/Buyerinfo.asp. (S)

Seller Information and Bid Opportunities: Announcements and general information, doing business with New York State, and information on selected contracts. Available at www.ogs.ny.gov/BU/PC. (S)

For more listings on Government Contracts, visit: Industry Specific Programs.

EXPERTING

Export Market Assistance Service (EMAS): Technical Assistance to conduct market research and/or identify foreign sales agents and distributors. Visit: www.global.ny.gov/find-out-how-global-ny-can-help-your-business-programs-and-services; or call (212)803-2300.

Global NY Grant Fund: Provides grants to help companies start exporting or increase their global exports, or may be used for market customization, participation in trade shows/missions, export workshops and product adaptation to meet foreign regulatory requirements. Grants are also available to non-profit organizations that provide export assistance and trade education to New York State companies. Call (212)803-2300 or visit: www.global.ny.gov/find-out-how-global-ny-can-help-your-business-programs-and-services.

Global NY Loan Fund: Extends lending and financing to New York State companies seeking to create or expand direct exports, or to serve as suppliers to larger exporters. Loans are available to purchase equipment and inventory needed to deliver on export-related contracts and provide working capital to support foreign accounts receivable. Companies must apply directly through their lender. Also, Interest-free loans are available for Distilled and Fermented Beverage businesses to promote New York State’s beverage industry. Companies must apply with ESD. For more information, visit: www.global.ny.gov/find-out-how-global-ny-can-help-your-business-programs-and-services; or call (212)803-2300.

State Trade & Export Promotion (STEP) Grant: Funded by the U.S. Small Business Administration (SBA) through ESD, STEP grants are available to New York small businesses that want to expand their exports to any country in the world. Visit: the Global NY website for an application, www.global.ny.gov/find-out-how-global-ny-can-help-your-business-programs-and-services; or call (212)803-2300.
Government Contracts/Market Expansion

EXPORTING (CONTINUED)

Food Export USA Northeast – The Branded Program: Cost-share grants that support the promotion of branded and private label food and agricultural products in foreign markets. Funding can be used for a wide variety of eligible international marketing and promotional activities. Visit: www.foodexport.org or the NYS Department of Agriculture & Markets at www.agriculture.ny.gov/AP/agservices/intrade.html; (800)554-4501. (S)

U.S. Export Assistance: Helps U.S. companies plan, develop and execute international sales strategies necessary to succeed in today's global marketplace. Here you will find trusted market intelligence, practical advice and business tools to help you understand how to export, connect with foreign buyers, and expand operations in new markets. Visit: https://www.export.gov/welcome

MARKETING/BRANDING

NY Lottery Retailer Licensing: Retail business licensing for selling Lottery tickets. Licensed, small retail businesses receive 6% sales commission from their Lottery ticket sales as well as assistance with business basics such as merchandising, customer service and product accounting. Visit: http://nylottery.ny.gov/wps/portal/Home/Lottery/Header+Links/RETAILERS/How+to+Become+a+Retailer; or call (518)388-3300. (S)

New York State Grown & Certified: The first statewide, multi-faceted food certification program designed to strengthen consumer confidence in New York products, address food product labeling, and assist New York farmers so they can take advantage of the growing market demand for foods locally grown and produced to a higher standard. Farms selling fruit or vegetables are required to be GAP Certified and must be a part of the Agricultural Environmental Management program (AEM). Visit: http://certified.ny.gov; email NYSCertified@agriculture.ny.gov; or call (800)554-4501.

Organic Growers Certification Reimbursement Program: Reimbursement for a portion of annual Organic Certification fee costs. Visit: www.agriculture.ny.gov/AP/Organic/reimbursement.html; or call (800)554-4501. (S)

Taste NY: An initiative to promote New York’s food and beverage industries. Overseen by the Department of Agriculture and Markets and creates opportunities for local producers to showcase their goods at large public events, such as the Great New York State Fair. Taste NY offers food businesses an opportunity to sell their product in the 60+ retail outlets across the state, participate in tradeshows and the initiative highlights agritourism destinations throughout the state. Visit: https://taste.ny.gov; email tasteny@agriculture.ny.gov; or call (800)554-4501.

MARKET INFORMATION

NYS Data Center: Census, economic and demographic data. Visit: https://labor.ny.gov/nys-datacenter/index.shtml. (S)
Mandated State Filings

TECHNICAL ASSISTANCE

Corporate Registration Information: General information about forming a corporation, filing forms and fees, registry of corporate and business entities. Visit: www.dos.ny.gov/corps; or call (518)473-2492 or (212)417-5800. (S)

Licensed Professions Information: General information on licensing of many professions, including real estate professionals, beauticians, barbers, hearing aid dispensers and pet cemetery operators. License applications, exams and publications. Visit: www.dos.ny.gov/licensing; or call (518)474-4429 or (212)417-5800. (S)

Insurance Licensing: Insurance agents, brokers, consultants, reinsurance intermediaries, adjusters and bail bondsmen are licensed by the NYS Department of Financial Services. Visit: www.dfs.ny.gov/insurance/iablicn.htm; or email licensing@dfs.ny.gov; or call (800)342-3736, (518)474-6600 or (212)480-6400. (S)

New York Business Express: Provides a streamline process of starting a business in New York State. Entrepreneurs and businesses can access to a comprehensive resource for starting, running, and growing a business in New York. NY Business Express helps users to quickly learn about and access what they need in one central location without a login. Visit: https://www.businessexpress.ny.gov.

EMPLOYMENT

Employment Laws Web Portal: Including minimum wage, hours of work, child labor, payment of wages and wage supplements, industrial homework, apparel industry registration, registration of professional employer organizations, farm labor and employment agencies outside New York City. Visit: https://www.labor.ny.gov/workerprotection/wp_index.shtm; or call (888)469-7365 or (518)457-9000. (S)

Farm Workers: Information and links for minimum wage standards, certificates of registration for employing migrant workers, farm labor contractors, farm labor commissaries, and youth rate. Visit: https://www.labor.ny.gov/workerprotection/laborstandards/labor_standards.shtm; for a list of Labor Standard Contacts, https://www.labor.ny.gov/workerprotection/laborstandards/labor_standards.shtm; or call (888)4 NYSDOL (888-469-7365) or (518)457-9000. (S)
Mandated State Filings

**EMPLOYMENT (CONTINUED)**

**Public Work:** Information about public work wage schedules and more available at [https://www.labor.ny.gov/workerprotection/publicwork/PWContents.shtml](https://www.labor.ny.gov/workerprotection/publicwork/PWContents.shtml); or call (518)457-9000 (S).

**Unemployment Insurance:** General information on Unemployment Insurance and registering as an employer. For more information, visit: [www.labor.ny.gov/ui/employer.shtm](http://www.labor.ny.gov/ui/employer.shtm); or call (888)469-7365 or (518)457-9000. (S)

**Workers Adjustment and Retraining Notification (WARN) Act:** WARN requires employers to provide 90 days notice prior to a plant closing, mass layoff or relocation to affected employees and their representatives, the New York Department of Labor and the local Workforce Investment Board. The State WARN Act applies to private sector employers with 50 or more workers who layoff 25 or more employees. For more information, visit: [www.labor.ny.gov/workforcenypartners/warn/warnportal.shtm](http://www.labor.ny.gov/workforcenypartners/warn/warnportal.shtm); or call (888)469-7365 or (518)457-9000. (S)

**Workers’ Compensation:** Information on Workers’ Compensation, how to obtain it for your employees, and the procedure if an accident occurs. Available at [www.wcb.ny.gov/content/main/Employers/Employers.jsp](http://www.wcb.ny.gov/content/main/Employers/Employers.jsp). (S)

**ENVIRONMENT**

**Asbestos Removal and Abatement:** NYS Department of Labor (DOL) regulates asbestos control activities in NYS. Information concerning asbestos abatement and removal contractor licensing, asbestos handler certifications, notification of large asbestos projects and pre-demolition surveys is available at [https://www.labor.ny.gov/workerprotection/safetyhealth/DOSH_INDEX.shtm](https://www.labor.ny.gov/workerprotection/safetyhealth/DOSH_INDEX.shtm); or call (888)469-7365 or (518)457-9000. (S)

**Environmental Permits:** New York State Department of Environmental Conservation (DEC) provides procedural assistance and serves as the single point of contact for preparing and filing applications, managing the process, and receipt of NYS environmental permits. Small businesses can contact their technical assistance provider first (such as Small Business Environmental Ombudsman or Small Business Environmental Assistance Program) and then a regional permit administrator will inform applicants of the necessary DEC permits. Visit: [www.dec.ny.gov/permits/363.html](http://www.dec.ny.gov/permits/363.html). (S)
Mandated State Filings

BUSINESS REGISTRATION AND LICENSING

New York Business Express: Provides a streamline process of starting a business in New York State. Entrepreneurs and businesses can access to a comprehensive resource for starting, running, and growing a business in New York. NY Business Express helps users to quickly learn about and access what they need in one central location without a login. Visit: https://www.businessexpress.ny.gov

Liquor Manufacture and Wholesale: The State Liquor Authority regulates the sale and trafficking of alcoholic beverages, including spirits, wine and beer. For more information on the Wholesale Bureau, visit: www.sla.ny.gov/wholesale; email Wholesale.Bureau@sla.ny.gov; or call (518)474-3114. (S)

Liquor Licensing: Visit: www.sla.ny.gov/licensing-information-0; email Licensing.Information@sla.ny.gov; or call (518)474-3114. (S)

Motor Vehicle Registrations: Information concerning commercial driver license; commercial carrier certifications; international registration; dealers, repair shops and inspection stations; Small Business Registration Guide - vehicle inspection; commercial driving schools; motor carriers who employ bus drivers; license event notification service for employers, drinking driver program; and vehicle escort services is available at https://dmv.ny.gov/; or call (518)486-9786. (S)

Telecommunications Regulations: Assistance obtaining a certificate of Public Convenience & Necessity; procedures and assistance in obtaining regulatory approval to seek or acquire assets or stock of another telecom company. For more information, visit: www.dps.ny.gov; call (800)335-2120. (S)

TAXES

Taxes: Guidance, online services, and forms that help taxpayers and tax professionals comply with the tax law. Visit: www.tax.ny.gov. (S)

This is not an exhaustive list of required permits and filings. Contact your attorney for guidance.
Contact Us

To provide suggestions, send feedback or receive updates of this directory, please [click here].

If you represent a State agency and provide a program for small business that should be listed please [click here].

If you are using this directory without internet access, call (800)State NY or (212)803-3149.