



Job Opening

**Job Posting: January 2022**

**Application Deadline: 30 days or until  
position is filled**

**JOB TITLE:** Application Developer/ Analyst  
**DEPT:** Information Technology

**LOCATION:** Albany or NYC

**BASIC FUNCTION:** Develop, test and maintain Microsoft .Net Windows, web based and CRM Dynamics software applications in support of ESD's business requirements. Applicant must possess a proficient knowledge of current Microsoft Application Development tools/programming languages and be able to work both independently or in a team environment. Duties will include: application programming, system installation/maintenance, diagnostics/performance monitoring, end user support, system disaster recovery, application testing and documentation as well as to provide technical assistance in any other area of IT as directed by department managers.

**WORK PERFORMED:**

- Analyze business requirements and develop project plans that utilize available application development technologies and MS Dynamics to improve organizational business functions
- Develop and support assigned business applications, taking on an active role in all stages of the application development life cycle
- Support, create and enhance .Net and MS Dynamics workflow and customizations
- Create and maintain SQL Server Database Applications in support of business functions
- Migrate legacy applications to MS Dynamics and other cloud-based technologies (Azure)
- Create and configure MS Dynamics entities, field level security and business units
- Create, modify, deploy and support custom dashboards, charts and reports in custom applications and MS Dynamics
- Provide MS Office support for Access and Excel
- Provide Data Analysis and Ad Hoc reporting as required by application users and ESD Management
- Liaise with project managers, end users and 3<sup>rd</sup> party vendors in support of application requirements
- Troubleshoot application performance bottlenecks to ensure fast efficient workflow and data processing
- Develop "Test and Debug" strategies to ensure System reliability and data integrity
- Research new technologies to improve professional knowledge and maintain an industry current skill set
- Assist with IT Disaster Recovery efforts, testing and documentation
- Perform other related duties and / or projects as directed by IT Management

**EDUCATION & REQUIREMENTS:**

Education Level required: BA in an IT related discipline with minimum of 3 years' experience in related field; Or a 2 year degree with a minimum of 5 years' experience; Or, any equivalent combination of experience and/or education from which comparable knowledge, skills and abilities have been achieved.

Relevant experience required: Extensive experience in an Application Development role

Knowledge required: Strong proficiency with Microsoft Dynamics, Microsoft Visual Studio 2015+, Microsoft SQL Server 2016+, C#, ASP.Net, JavaScript (jQuery Angular), CSS, Mobile IOS and Android development, Azure and cloud-based architecture, Microsoft Office applications and Microsoft Operating Systems. Experience with Dynamics SDK, Dynamics Plugins, Application API (REST, OAuth), Crystal Reports 11.x and HTML 5 is helpful; Ability to work with a diverse group of people at both a functional and technical level and communicate at a level appropriate to audience; Ability to work both independently and as part of a team; Strong written and verbal communication skills.

**APPROXIMATE HIRING SALARY:** \$85,000 - \$90,000 (w/ comprehensive benefits package)

**INQUIRE**

Donasia Holmes – Recruiter - Human Resources Dept.

**External Candidates:** Send resume to [resumes@esd.ny.gov](mailto:resumes@esd.ny.gov), indicating job title in subject line and salary requirement in email body

**Internal Candidates:** Complete [Posting Application](#) and attach a copy of resume

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