Job Opening

Job Posting: April 2022

Application Deadline: 30 days or until position is filled

JOB TITLE: Data and Metrics Manager, Workforce Development

LOCATION: NYC or Albany

DEPT: Workforce Development

BASIC FUNCTION:
Responsible for leading the establishment of program metrics and collection of data to gauge the impact of programs implemented through the Office of Workforce and Economic Development.

WORK PERFORMED:
- Collaborate with the Office of Workforce and Economic Development Director to establish a new database and performance metrics to track progress on achieving the vision of the Office and its ability to meet the needs of employers and job seekers in NYS.
- Work with other NYS agencies that are implementing workforce development funding initiatives to develop and maintain a common set of data points and metrics for common program tracking. Lead sharing of best practices and engage with state government colleagues to refine and adjust as needed.
- Work with Project Managers to establish appropriate metrics to include in grant agreements and to regularly collect data from grantees. Track grant results and ensure project milestones, deliverables, and key performance indicators are met.
- Compile, manage, analyze and evaluate performance and achievement data on the impact of grant funding implemented through the Office of Workforce and Economic Development.
- Prepare regular written reports and presentations on program activity around the state for internal and external audiences.
- Collaborate closely with NYS Department of Labor and ESD Economic Analysis and Research department to monitor and collect labor market and industry sector data as needed to stay up to date on workforce trends.
- Assist Regional Economic Development Councils, Regional Offices, and ESD staff with gathering appropriate workforce development information as requested.
- Help maintain public-facing workforce development project data, including as part of ESD’s Database of Economic Incentives, and ensure that project information is accurate.
- Other duties as assigned.

Position expected to work onsite and/or remote consistent with NYS and ESD guidelines and needs.

EDUCATION & REQUIREMENTS:
Education Level required: Bachelor’s degree in relevant discipline

Experience required: Minimum of 5 years of full-time relevant experience such as in data analysis or data management related roles. Knowledge of New York State and issues relevant to economic and workforce development.

Knowledge preferred: Demonstrated mastery of Excel and/or related data analysis tools and the creation of graphs, charts and tables for review. Ability to work effectively under pressure with competing priorities. Excellent written and oral communication skills. Ability to work independently, prioritize projects and tasks, multi-task, and participate as an effective team member.

APPROXIMATE HIRING SALARY: $85,000-$95,000 (w/ comprehensive benefits package)

INQUIRE
Leah Schanke – HR Recruiter, Human Resources Dept.

External Candidates: Send resume to resumes@esd.ny.gov, indicating job title in subject line and salary requirement in email body

Internal Candidates: Complete Posting Application and attach a copy of resume

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