

Job Opening

**Job Posting: June 6, 2018**

**Application Deadline: July 6, 2018**

**JOB TITLE:** MS Dynamics Application Developer/Analyst

**LOCATION:** NYC

**DEPARTMENT:** IT

**BASIC FUNCTION:** Develop, test and maintain windows, web based and CRM Dynamics software applications in support of ESD's business requirements. Applicant must possess a proficient knowledge of current Microsoft Application Development tools/programming languages and be able to work both independently or in a team environment. Duties will include: application programming, system installation/maintenance, diagnostics/performance monitoring, end user support, system disaster recovery, application testing and documentation as well as to provide technical assistance in any other area of IT as directed by department managers.

**WORK PERFORMED:**

- Analyze business requirements and develop project plans that utilize available technologies and MS Dynamics to improve organizational business functions
- Develop and support assigned business applications, taking on an active role in all stages of the application development life cycle
- Support, create and enhance Microsoft Dynamics workflow and customizations
- Create and configure MS Dynamics user accounts, security roles, entities, field level security and business units
- Create, modify, deploy and support custom dashboards, charts and reports in MS Dynamics
- Create and maintain SQL Server Database Applications in support of business functions
- Provide MS Office / Dynamics support for Access and Excel
- Provide Data Analysis and Ad Hoc reporting as required by application users and ESD Management
- Liaise with project managers, end users and 3<sup>rd</sup> party vendors in support of application requirements
- Troubleshoot application performance bottlenecks to ensure fast efficient workflow and data processing
- Develop "Test and Debug" strategies to ensure System reliability and data integrity
- Research new technologies to improve professional knowledge and maintain an industry current skill set
- Assist with IT Disaster Recovery efforts, testing and documentation
- Perform other related duties and / or projects as directed by IT Management

**EDUCATION & REQUIREMENTS:**

Education Level required: BA in an IT related discipline with minimum of 2 years' experience in related field; Or a 2 year degree with a minimum of 3 years' experience; Or, any equivalent combination of experience and/or education from which comparable knowledge, skills and abilities have been achieved.

Relevant experience required: Extensive experience in an Application Development role

Knowledge required: Strong proficiency with Microsoft Dynamics, Microsoft Visual Studio 2010+, Microsoft SQL Server 2008+, C#, ASP.Net, JavaScript (jQuery Angular), Microsoft Office applications and Microsoft Operating Systems. Experience with Dynamics SDK, Dynamics Plugins, Application API (REST, OAuth), Scribe, Crystal Reports 11.x and HTML is helpful; Ability to work with a diverse group of people at both a functional and technical level and communicate at a level appropriate to audience; Ability to work both independently and as part of a team; Strong written and verbal communication skills.

**APPROXIMATE HIRING SALARY:** starting at \$56,902 (w/ comprehensive benefits package)

**INQUIRE**

Shawn Bryant, Human Resources Manager, ESD Corporation

Internal Candidates: COMPLETE A POSTING APPLICATION AND ATTACH A COPY OF RESUME

External Candidates: SEND RESUME TO: [Resumes@esd.ny.gov](mailto:Resumes@esd.ny.gov)

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