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Job Opening

Job Posting: 4/10/2020   **Application Deadline: 30 days or until position is filled**

JOB TITLE: IT Technical Analyst, Peoplesoft   **LOCATION**: Albany or NYC
DEPT: Information Technology

BASIC FUNCTION: Develop, test and maintain Microsoft .Net Windows, web based and CRM Dynamics software applications in support of ESD's business requirements. Applicant must possess a proficient knowledge of current Microsoft Application Development tools/programming languages and be able to work both independently as well as in a team environment. Duties will include application programming, system installation/maintenance, diagnostics/performance monitoring, end user support, system disaster recovery, application testing and documentation as well as to provide technical assistance in any other area of IT as directed by department managers.

WORK PERFORMED:
- Research new PeopleSoft releases to and plan for future state of business processes
- Utilize the PeopleSoft Update Manager (PUM) to install patches, updates and new releases
- Analyze impact to customizations when applying patches, bug fixes and updates
- Lead and participate in all phases of testing. Create, document and execute test plans, scripts, and test scenarios within dedicated test frameworks
- Provide production support to end users. Triage issues for developers, administrators, and Oracle support. Perform root cause analysis and document mitigation processes
- Collaborate with business Subject Matter Experts (SME's) to identify recommendations for process improvements
- Identify business needs, elicit requirements and specifications to improve organizational workflow
- Serve as a customer liaison for end users and 3rd party vendors. Represent IT on project teams and workgroups
- Manage multiple projects concurrently and meet established deadlines
- Assist with IT Disaster Recovery efforts, testing and documentation
- Effectively communicate, collaborate and problem-solve with relevant stakeholders.
- Perform other related duties and / or projects as directed by IT Management

EDUCATION & REQUIREMENTS:
Education Level required: BA in an IT related discipline with minimum of 3 years' experience in related field; Or a 2-year degree with a minimum of 5 years' experience; Or, any equivalent combination of experience and/or education from which comparable knowledge, skills and abilities have been achieved.
Experience required: Extensive experience in Systems Analysis, Data Architecture and Project Management; Previous supervisory experience. Experience with PeopleSoft Versions 9.2+
Knowledge required: Strong proficiency with Microsoft Data Management and Reporting tools (SQR, BI Publishing) MS SQL Server 2016 and higher. Experience with PeopleSoft FSCM modules, database design, system design principles, and ETL systems; Ability to work with a diverse group of people at both a functional and technical level and communicate at a level appropriate to audience; Ability to work both independently and as part of a team; Strong written and verbal communication skills.

APPROXIMATE HIRING SALARY: $85,000 - $90,000; commensurate with experience
(w/ comprehensive benefits package)

INQUIRE
Shawn Bryant – HR Manager - Human Resources Dept.
External Candidates: SEND RESUME TO: Resumes@esd.ny.gov, indicating job title in subject line and salary requirement in email body
Internal Candidates: Complete a POSTING APPLICATION and attach a copy of resume
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