



Empire State
Development

ADVISORY: NYS Prohibition on Hospitality Personal Care Products in Small Plastic Containers

Attention Owners of Hotels, Motels, Resorts, Inns, Boarding Houses, and Bed & Breakfasts ('Hotel')

Effective January 1, 2026, all New York state hotels are prohibited from providing any small plastic bottles containing hospitality personal care products. Small plastic bottles are defined as containers with less than 12-ounce capacity. Hospitality personal care products include products intended to be used on the human body for cleansing, conditioning, or moisturizing. These products may include shampoos, conditioners, lotions, and liquid soaps.

This New York State Department of Environmental Conservation (DEC) law banning hotels from providing small plastic bottles for hospitality personal care products was effective January 1, 2025, for lodging facilities with 50 or MORE guest rooms. By January 1, 2026, all hotels with LESS THAN 50 guest rooms also must be compliant.

ALTERNATIVES & EDUCATION

- **Refillable Dispensers.** Reduce costs and provide refillable personal care product dispensers in guest showers and vanities.
- **Encourage Guests.** Offer perks or reward programs for guests who bring their own personal care products. Be sure to update your website accordingly.
- **Signage.** Educate guests, employees, and vendors with visible messaging. Inform your visitors of your new operating policy and its benefits.
- **Donation.** Residual products can be donated to charitable organizations.

VIOLATIONS

First Violation: First violations shall receive a warning notice from DEC. Violators must correct the action within 30-days of the date that the notice was sent.

Second Violation: For failing to correct the action after receiving a warning notice, violators shall receive a civil penalty of \$250 from DEC.

Third Violation: For any subsequent violation received within the same calendar year, violators shall receive a civil penalty of \$500 from DEC.

The DEC has posted a complaint form on its website for properties appearing to be in violation.

We can help. Contact the Small Business Environmental Support Office (SBESO) for **FREE compliance assistance** related to the hospitality small plastic container ban, 1-877-247-2329 or SBESO@esd.ny.gov.

For additional information related to the ban, including alternatives to small plastic bottles, please refer to [DEC's Hospitality Personal Care Products webpage](#).